POHL RECREATION CENTER MEMBERSHIP AGREEMENT

9.2023



University Of North Texas Pohl Recreation Center Membership Agreement

This Pohl Recreation Center Membership Agreement (hereinafter "Agreement") is entered into by and between the University of North Texas Recreational Sports Department and the Pohl Recreation Center User ("User"). All members of the Rec Center and guests are subject to the terms and conditions of this Agreement and the facility policies and procedures.

ELIGIBILITY. PRIVILEGES AND RULES

Sponsored Memberships: Current and retired faculty and staff employees and currently enrolled students may sponsor up to 3 individuals for membership defined as the Plus One membership type. Individuals must be 16 years old or older and the sponsoring member must be present when the membership is purchased. Sponsored members must provide photo identification (i.e., driver's license, school I.D.) for the initial purchase. Guests and Supervision: Any member may sponsor up to three individuals per day. The guest fee for persons 16 and older is \$10 each. Individuals under 16 years of age are free. The member must be in the facility with the guest(s) at all times, directly supervise guests under 16 years of age and is responsible for his/her guest's conduct. Guests over 16 must provide photo identification (i.e., driver's license, school I.D.). The eligible user must present his/her UNT ID card to obtain the guest pass. The guest pass is valid only for the date listed on the receipt.

Age and Use Restrictions: Guests under 16 years of age may not use the following facilities or programs:

- Climbing Wall (except for family climb)
- Intramural Sports
- Group Fitness Classes
- Personal Training
- Weight Room or any fitness equipment
- Fitness Center in Frisco
- Children under 5 years of age may be in the locker room of the opposite gender while under direct supervision.
- Failure to follow age and use restrictions may result in termination or suspension of membership or guest privileges.

Equipment Checkout and Use: Equipment is available for checkout from the member services desk with a valid UNT ID, Rec Center membership card, or digital ID through the Rec Sports app. Guests may not check out equipment. Members may check out equipment for their guests. Equipment must be returned in the condition it was checked out. Members will be charged for the cost of replacing or repairing lost, stolen or damaged equipment. Please note: equipment checkout is not available at the Frisco location.

Admission: Members must have a current UNT photo I.D. card, Rec Center membership card, or digital ID through the Rec Sports app to use the facility. Users are allowed to forget their ID card 3 times per semester.

MEMBERSHIP, GUEST FEES, CANCELATION AND REFUND POLICY

Guest Fees: This membership does not include guest fees.

Lost or Stolen items: Recreational Sports is not responsible for any lost or stolen items from the Pohl Recreation Center.

Lockers available: Day use lockers are free to use throughout the facility and already have locks on them. Padlocks are available for checkout from the member services desk to use on the Day Use Lockers in the locker rooms. Full or half lockers are available to rent in the Pohl Rec Center.

Facility Closures: The Pohl Recreation Center may be closed during some university holidays. The holiday schedule of hours will be posted at recsports.unt.edu and on the rec sports app. There may be one to two weeks during the year when maintenance may require areas to be closed.

Membership Cancelation Policy

Recurring Credit Card Payments:

Cards will be charged on the first of each month. Cancelation requests must be submitted by 5pm on the last day of the month. For example, if the charge date is 10/1, then the cancelation request must be submitted by 5pm on 9/30. Cancelation requests made after 5pm on the last day of the month will result in the credit card on file being charged.

Payroll Deduction:

The membership fee is pulled from checks on the first of each month and members will have access through the end of that month. In order for the membership fee to not be deducted on the first of the next month, cancelations must be received by 5pm on the 17th of the month. For example, cancelation requests for 10/1 must be received by 5pm on 9/17. Any cancellation request received after the 17th of the month, will result in the membership fee being deducted on the first of the next month.

To cancel your membership, please visit recsports.unt.edu/memberships and fill out the cancelation form located at the bottom of the page.

Refund Policy

Refunds will be considered on a case-by-case basis. All approved refunds will be processed by the method below that corresponds to your original purchase:

- Credit card purchases will be refunded to the original card used at the time of payment.
- Cash and check payments will be refunded via campus issued check and may take up to 30 days to process.

Please note: recurring monthly memberships, group fitness passes, personal training and climbing wall passes will not be refunded. To request a refund, please visit recsports.unt.edu/memberships and fill out the refund form located at the bottom of the page.